Using the NEW IEEE Xplore® digital library

Usage Statistics Site

Start accessing your usage statistics: www.mpsinsight.com/ieee

See how your institution is taking advantage of IEEE Xplore with a new usage statistics site that offers more timely COUNTER and SUSHI compliant usage reports, improved service and a user-friendly interface.

Getting Started

View your IEEE Xplore usage statistics via the new interface at www.mpsinsight.com/ieee

OR bookmark our persistent link at http://ieeexplore.ieee.org/onlinestats/counter

MIGRATING USERS from the old interface should log in using the same username and password from the old system. After the initial log in, you will need to create new credentials.

NEW USERS of IEEE Xplore usage reports should log in using the credentials provided via e-mail.

Accessing Your Usage Statistics Reports

Click the USAGE REPORTS TAB or home page ICON to view and download your IEEE Xplore usage reports.

Your ACCOUNT NAME, TYPE and ID should appear near the top of the screen.

COUNTER REPORTS SECTION includes the five mandatory usage reports.

The Additional Reports section, if applicable, includes any custom reports your institution receives. Custom Reports available from IEEE Xplore include: Conferences, Standards, Sales and Marketing Extract, and IP Addresses.

To view reports from previous years, use the REPORTING PERIOD drop-down menu to select a different year. Reports are available for three years, including the current year.

Reports are available in CSV and XML FORMATS. Click the preferred file format icon on the right to begin downloading the report.
Managing Your Account

Click the MANAGE ACCOUNT TAB or home page ICON to access account details, selections and permissions.

Select the Update Your Account icon to view your account details or change your username and password.

Select the Email Alerts icon to sign-up for e-mail notifications when updated COUNTER reports are available.

Select the Manage SUSHI icon to manage permissions for SUSHI enabled services accessing your COUNTER reports.

To allow a service to access your reports click on the MANAGE SUSHI PERMISSIONS icon and choose which permissions you want to grant. You will then need to enter the relevant Customer IDs into your Electronic Resource Management (ERM) System or ask your ERM supplier to help you.

Help & Support

Click the HELP AND SUPPORT TAB or home page ICON to access FAQs or Contact Support.

Select the FAQs icon to view frequently asked questions.

Select the Contact Support icon to contact the help desk with any usage report issues or site questions.

For more information on usage statistics, visit www.ieee.org/go/usage_statistics_faq