Why am I seeing a $0.00 pending charge on my credit card/bank account?

To help safeguard credit card information from the risk of stolen identity or unauthorized access, IEEE no longer stores credit card numbers in its own systems. Instead, a third-party vendor that specializes in securing financial data and processing credit card charges now stores the numbers.

For security, the vendor creates so-called “tokens” - randomly generated numbers associated with each credit card. When a person makes a purchase with a credit card, IEEE submits the order to the third party security vendor using the token number. The vendor then finds the associated card in its system, processes the charge, and sends IEEE a payment confirmation.

In accordance with the industry best practice, tokens are validated before each purchase on www.ieee.org. In addition, tokens associated with saved credit cards are validated on a yearly basis to ensure that the saved credit cards can be used for purchases of IEEE products.

As part of the token validation, a zero dollar ($0.00) temporary charge is placed on the card associated with the token. Due to the difference in credit card issuer requirements, this temporary charge may or may not show on your credit card statement. This $0.00 charge is removed within 1-3 business days.

Please note that you can remove saved credit cards from your IEEE account at any time by updating your payment options.